



Public Libraries
Victoria

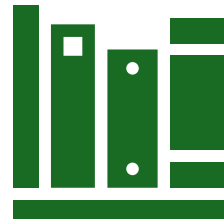
Bridging the gap between libraries and online discovery

{A big title for an existential crisis in libraries}

The problem



No central repository for what libraries offer to the public



Although libraries have modernised, the public still thinks of them as buildings for books



Libraries generally don't feature in search engine results

Search Term:

Garry Disher Sanctuary

- Borrow action is now show in the 'Read now' knowledge panel
- Not shown in initial view
- Below the commercial results
- Only in Google

garry disher sanctuary

Sanctuary by Garry Disher

3 Apr 2024 — **Sanctuary** is a beautifully constructed story of suspense featuring sharply complex characters as well as descriptions of some devious scams.
★★★★★ Rating: 4 · 1,135 votes

People also ask

What order should I read Garry Disher? Feedback

Farrells Bookshop
<https://www.farrells.com.au/garry-disher-thursday-2-may>

garry disher: thursday 2 may

The new book, **Sanctuary**, is set in the region of **Garry's** childhood, the Adelaide Hills, and is a thrilling, taut, page-turning new rural crime novel from one of ...

Good Reading
<https://goodreadingmagazine.com.au/featured-reviews>

Sanctuary by Garry Disher

In **Sanctuary**, Australian crime writing legend **Garry Disher**, introduces us to his newest protagonist, another anti-hero with a shady background.
\$34.99

Amazon.com.au
<https://www.amazon.com.au/Sanctuary-Garry-Disher>

Sanctuary: From the international bestselling author of ...

Garry Disher lives in Australia and is the author of over 40 books: novels, short story collections, writers' handbooks, history textbooks and children's ...
★★★★★ Rating: 4.2 · 931 reviews · \$18.00 · 30-day returns · In stock

Videos

QBD Ch 7 Book Club: "Sanctuary" by Garry Disher

About

4/5 Goodreads | 4.2/5 Amazon.com.au

Did you like this book? Feedback

Grace is a thief: a good one. She was taught by experts and she's been practising since she was a kid. She specialises in small, high-value items—stamps, watches—and she knows her Jaeger-LeCoultres from her Patek Philippes. But it's a solitary life, always watchful, always moving. It's not the life she wants. ... [Google Books](#)

Originally published: 3 April 2024
Author: Garry Disher
Genres: Mystery, Thriller, Suspense, Hardboiled Feedback

Read now

a Read now \$12.61 | Already read? | Reading list

k Kobo \$17.99 · ebook Get book

g Google Play Books \$12.61 · ebook Get book

S Stonnington Library & Information Toorak/South Yarra Library, Prahra... Borrow

M Merri-bek Libraries Brunswick Library Borrow

All read options >

Search Term:

Where can I find stories and rhymes sessions for kids

- Libraries show up first in results
- Using voice searching on the phone gives a list of the nearest sessions
- Very well understood library offering, even without using the ‘storytime’ terminology

The screenshot shows a Google search interface with the query 'where can I find stories and rhymes sessions for kids'. The search results are filtered by 'All' and include filters for 'Within 8.1 km', 'Open now', 'Top rated', and 'Near'. The first result is from the City of Canning, titled 'Stories and Rhymes', with a description: 'Filled with songs and action rhymes this 30 minute session promotes early literacy in the home. Perfect for new parents and carers. Recommended for children ...'. Below this are 'People also ask' questions: 'What age is rhyme time library?', 'What is Story Time library?', 'How do I start storytime?', and 'What age is family storytime for?'. The second result is from the City of Joondalup, titled 'Story Time', with a description: 'Family Time is an action-packed program full of stories, songs, rhymes and making noise in the library. Aimed at children from 18 months to four years old, the ...'. The third result is from Melbourne Playgrounds, titled 'Location of Free Storytime Sessions in Melbourne - Library ...', with a description: 'Apart from the normal Baby Rhyme, Toddler Time and Storytime sessions, some libraries offer additional storytimes such as Bilingual storytime, sensory storytime ...'. The fourth result is from Northern Beaches Council, with a description: 'Apart from the normal Baby Rhyme, Toddler Time and Storytime sessions, some libraries offer additional storytimes such as Bilingual storytime, sensory storytime ...'. A 'Feedback' link is visible at the bottom right of the 'People also ask' section.

Search Term:

Where can I get a newspaper

- State Library Victoria and National Library of Australia show up on page 1
- Local Library Services start showing up from page 3 onwards
- Including search terms with free in them makes libraries more prominent

The screenshot shows a Google search interface with the query "where can i get a newspaper". The search results are filtered for "Near me" and "Open now". The top result is from the State Library Victoria, titled "Get started - How to find newspapers - Research Guides", dated 23 May 2024. Below this, there is a "People also ask" section with four questions: "Where can I get old newspapers for free Australia?", "How much does The Australian newspaper cost?", "How do I find a specific newspaper?", and "Can I get old newspapers?". The next result is from Herald Sun, titled "RETAILER Retailer Address Suburb Postcode", which provides details for an "AIREYS INLET VIC. 3231. Airport West News & Lotto. 53 McNamara Ave." and mentions "10 pages". The final result is from Reddit, titled "Where can I get a big stack of newspaper? : r/melbourne", with 5 comments from 1 year ago. The search results are for "Caulfield South VIC 3162".

Search Term:

Where can I get audiobooks

- Hoopla, Libby, etc show up from page 4 onwards
- Libraries start showing up from page 7 onwards
- Even including search terms with free in them doesn't change the results much for libraries

The screenshot shows a Google search interface with the query "where can i get audiobooks". The search results are displayed in a dark theme. At the top, there are navigation tabs for "All", "Shopping", "Videos", "Images", "Web", "News", "Books", and "More". Below these are filter buttons for "For free", "Near me", "Cheap", "In australia", "Within 8.1 km", "Open now", "Top rated", and "Unlimited".

The first result is from NBC News, titled "How to listen to audiobooks and where to get them", dated 4 days ago. It includes a thumbnail image of a book cover with "Libby" and "udible" logos.

Below this is a "People also ask" section with four questions, each with a dropdown arrow:

- Where can I get audio books for free?
- Where is the best place to get audiobooks?
- Is audiobook free with Prime?
- How much do audiobooks cost on Spotify?

A "Feedback" link is located at the bottom right of this section.

The second result is from Apple, titled "Audible: Audiobooks & Podcasts on the App Store". It features a thumbnail of the Audible app icon and includes a 4.8-star rating from 30,150 reviews, with a "Free" price tag for iOS.

The third result is from Spotify, titled "Audiobooks in Premium: Get lost in great stories". It includes a thumbnail of a woman's face and text stating that audiobooks on Spotify can only be purchased in the Spotify Web Player but can be listened to in the app once unlocked.

The fourth result is from Reddit, titled "Reddit · r/audible", showing 310+ comments from 1 year ago.

What about less traditional library offerings?

- Coding clubs
- Knitting circles
- Holiday programs
- Makers spaces
- Seed libraries
- Family history / genealogy
- Documents certification
- Jobs assistance
- Tech support

Google

school holiday programs near me

All Maps Images Shopping Web Videos News More Tools

Open now Free For Autism Kids Top rated Disability NDIS Sport Soccer

Results for Caulfield VIC Use precise location

Y Australia
https://childrensprogramms.ymca.org.au/school-holiday...

School Holiday Programs | Y Victoria

Our **School Holiday Programs** are all about fun! We offer activities, incursions and excursions to help kids grow and learn. Find a holiday **program near you**.

Melbourne Playgrounds
https://www.melbourneplaygrounds.com.au/guide-to-s...

Guide to Melbourne School Holiday Programs, Workshops ...

The following list has more than 250 **school holiday programs** listed to help in your search for a suitable activity. Click on the links to find more information ...

TeamKids
https://www.teamkids.com.au/Programs

School Holiday Programs

No two days are the same at our amazing **school holiday programs** across VIC, NSW, ACT and QLD. Find the venue **near you** today.

schoolholidayprograms.com.au
https://www.schoolholidayprograms.com.au/school-h...

School Holiday Programs in Melbourne

The Melbourne University Good Holiday Program is here to help keep your kids busy these

Google

where can i find out about my family history

All Images Videos Shopping Web News Books More Tools

In australia Online For free Nsw

From sources across the web

National Archives	Access genealogy	Ancestry
Census	Cyndi's List	FamilySearch
HeritageQuest Online	Internet Archive	RootsWeb

1 more

Feedback

FamilySearch
https://www.familysearch.org/united-states

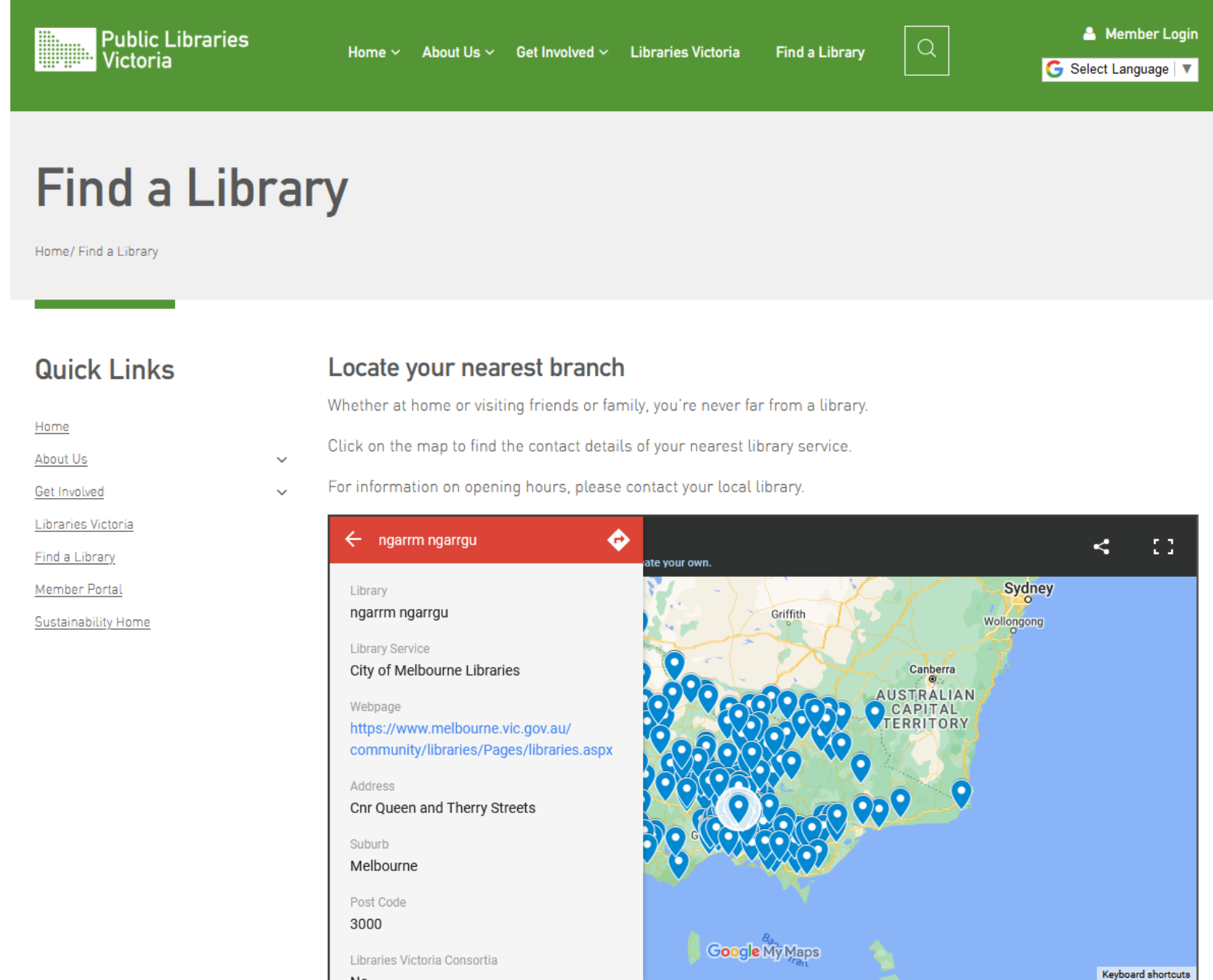
Find your family. Free Genealogy Archive

What will you find out about your **ancestors**? Search billions of ancestor profiles, photographs, and historical documents at once—absolutely FREE.

Build a family tree Search Historical Records Where Am I From? Family Tree App

Existing page on PLV website

<https://www.plv.org.au/find-a-library/>



- Map is very cluttered
- Difficult to see what areas a Library Service covers
- No information on what offerings are available from a Library Service

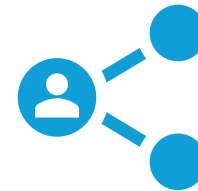
The (potential) solution



Sent out a survey collection information on what services libraries offer to all Victoria public libraries



Formed a staff working group to come up with ideas on how to change the messaging for library offerings



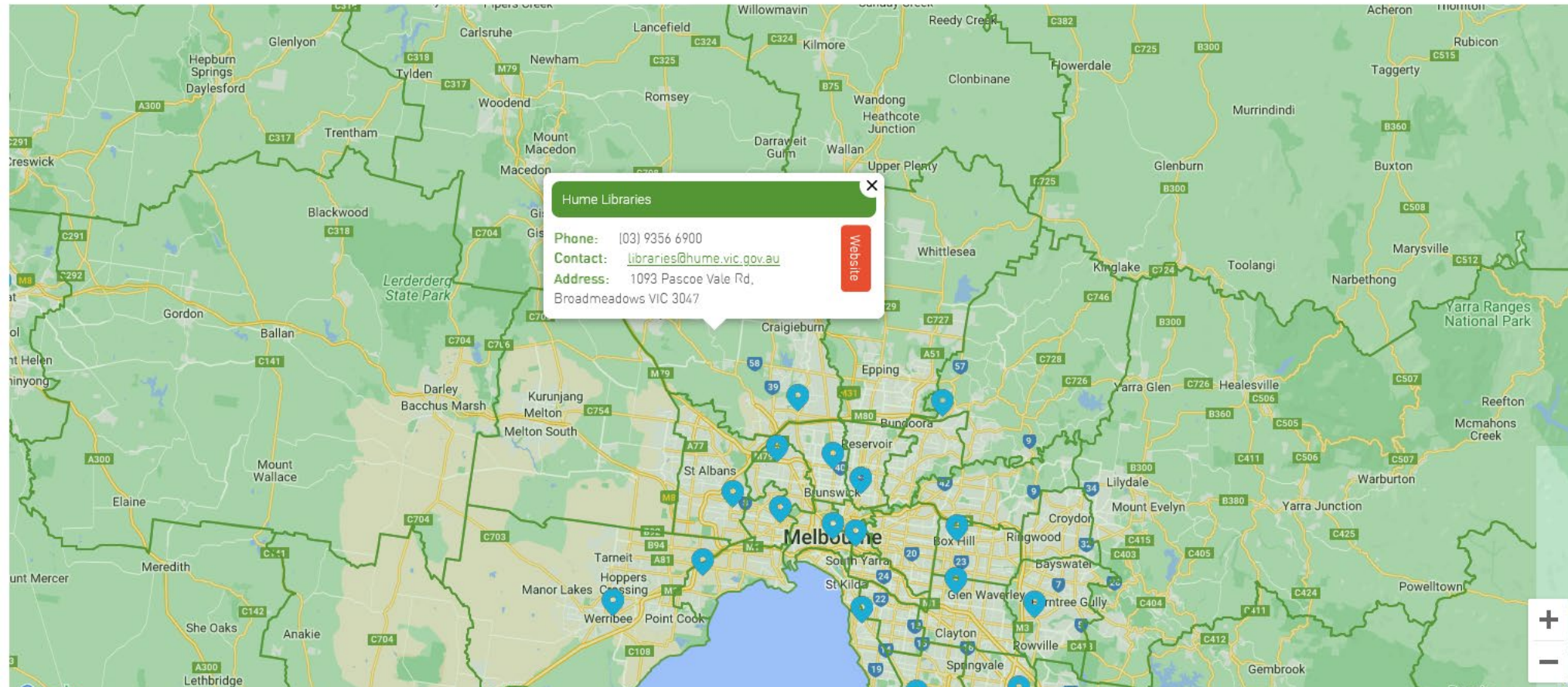
Engaged web developers to build a new site / page to distribute the information



Interactive Map – Resources

Use the map below to find your local libraries activities.

Filter →



Filter by Resources [Reset](#)

- Books
- Large Print
- Audiobooks
- Audio (Vinyl, CDs, etc)
- Video (DVD's, etc.)
- Magazines and Newspapers
- Book Clubs
- LOTE Fiction / Non-Fiction
- Library of Things
- Seed Library
- Gaming
- Laptops for loan
- Board Games
- Dementia Care Collection
- Kids Games & Toys

Filter by LOTE Languages +

Filter by eResources +

Filter by Facilities +

Filter by Storytime Sessions [Reset](#)

- Baby rhyme time/baby bounce (0-1 year olds)
- Sessions for toddlers (1-2 year olds)
- Pre-school storytime (3-5 year olds)
- Bilingual/multilingual Storytime
- Auslan Storytime
- First Nations Storytime
- Rainbow Storytime
- Sensitive Storytime
- Mother Goose program



Library Offerings

Libraries that offer Community Garden

Yarra Libraries

Wyndham City Libraries

MYLI – My Community Libraries

Monash Libraries

Merri-Bek Libraries

Hume Libraries

Yarra Plenty Regional Library

Central Highlands Libraries

Hobsons Bay Libraries

Facilities –



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Offerings include:

- | | | |
|---|--|---|
| <input type="radio"/> Meeting Rooms | <input type="radio"/> Quiet Study Spaces | <input type="radio"/> Makerspace |
| <input type="radio"/> Printing & Scanning | <input type="radio"/> Free WiFi / PC access | <input type="radio"/> Recording / Design Studio |
| <input type="radio"/> Cafe & other food services | <input type="radio"/> In-house Games | <input type="radio"/> Environmentally Sustainable Initiatives |
| <input type="radio"/> Prayer & Worship Spaces | <input type="radio"/> Reading Lounge | <input type="radio"/> Dedicated Youth Space |
| <input checked="" type="radio"/> Community Garden | <input type="radio"/> Soundproof Room | <input type="radio"/> Outdoor Area |
| <input type="radio"/> AV Viewing Rooms | <input type="radio"/> Film Digitization Device | <input type="radio"/> Digital Conversion Equipment |

Garden – Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas ullamcorper, justo at faucibus faucibus, augue dui porta ex, eget convallis libero turpis eu tellus. Nam interdum rhoncus nulla... [View more info](#)



In House +



Storytime Sessions +

Next steps



Launch new site using banners in public spaces with a QR code linking to the page



Use the traffic post launch to further optimise the SEO tags



Approach Google (and other search providers) and see if a service can be developed to highlight offerings from free or Not-For-Profit organisations

Question Time